January 29th, 2020

Regarding the establishment of a crisis management committee

It is our company policy to establish a crisis management committee to take necessary crisis

management measures in case there is a calamity, huge natural disaster, epidemic, designated

infectious disease, conflict and such. Under this policy we decided to establish a crisis

management committee to address the current new coronavirus outbreak. The specifics are as

follows.

[Committee members]

Chairperson: Representative Director and President

Secretary General: Corporate Management Division Director

Committee Members:

President's Office Director

Inbound Business Division Director

Deputy Inbound Business Division Directors

Group Auditing Office Director

Management Planning Department Director

Deputy Management Planning Department Directors

Legal Affairs Department Director

Human Resources & General Affairs Department Director

Corporate Public Relations Department Director